01S22

Ford Motor Company™

A.R. O'Neill
Ford Motor Company
P.O. Box 1904
Dearborn, Michigan 48121

0154171/0524

1998 Contour
Vehicle ID#: File Copy

ST OF UTAH FLEET
PO BOX 141117
SALT LAKE CITY, UT 84114-1117

April, 2002

Ford Motor Company is contacting you about a recall that is still not completed on your 1998 Contour.

Vehicle Identification Number:

Recall Number and Description: 01S22 - Heater Blower Resistor

What You Should Do: Please return your Contour to your Ford dealer for repair. This will be done free of charge. If you do not already have a servicing dealer, please access www.dealerconnection.com for dealer addresses, maps, and driving instructions.

Service Assistance: If the dealer doesn't make the repair promptly and without charge, you may contact the Ford Customer Relationship Center, P.O. Box 6248, Dearborn, Michigan 48121, or (866) 436-7332 Monday through Friday: 8AM - 11PM; Saturday: 8AM - 6PM (Eastern Time Zone). Hearing impaired: (800) 232-2952. TDD for the hearing impaired. Internet: www.ownerconnection.com

If you had this service performed recently, please disregard this notice.

We regret any inconvenience you may have, but we want you to have the service performed without delay. We value you as a loyal Ford Motor Company customer and we want you to have the continued satisfaction you are entitled to expect from your Contour.

REMEMBER - THERE IS NO CHARGE FOR HAVING THIS CORRECTION MADE.

Sincerely,

Ann O'Neill

Ann O'Neill
Director
Vehicle Service and Programs